

DWP Update – Jan 2021

Argyll and Bute

Stats/MI (Recorded as of 12<sup>th</sup> Nov 2020)

		Conditionality groups					
Office	Total UC Claimants	Preparing for work	Planning for work	Working – No requirements	No work Requirements	Working – With requirements	Searching for Work
Oban	2059	49	32	537	302	352	791
Campbeltown	956	25	13	204	189	163	362
Dunoon	1126	33	15	197	237	198	440



### **Help to find work for 18-24 year olds**

There is a dedicated team of work coaches who work with customers aged 18-24 to help them to find a job, work-related training or an apprenticeship through the Youth Offer. This has been published on gov.uk and can be found here:

<https://www.gov.uk/guidance/help-to-find-work-for-universal-credit-claimants-aged-18-to-24>

As part of the wider youth offer, we have introduced the role of Youth Employability Coach as part of the Government's plans for economic recovery. The Youth Employability Coach will provide a holistic service for young customers with complex needs and require more intensive one-to-one support. We want to give dedicated support to those young people with the greatest needs and particularly want to avoid long term damage to young people's prospects.

### **Virtual Youth Hub**

DWP have been hosting a Virtual Youth Hub for our customers since July 2019 which expanded to include partners in October 2019. The aim of a Youth Hub is to provide opportunities to train and develop skills, delivering individual wraparound support to ensure young people see a value in the world of work. The longer-term aim is that this will be hosted by a partner organisation and be supported by DWP staff.

### **Our Job Centres**

All offices remain open to vulnerable customers and are compliant with social distancing Covid guidance, with staff working from home and in offices. Work coaches continue to engage with customers on a digital or telephone basis, or a blend of both, and our telephone lines remain open until 6.30pm.